

## Environmental Health Customer Feedback Survey

We want to continue to improve our services to our community. As our customer, we value your input. Your answers are anonymous. Please answer only one response for each question. We appreciate your time and feedback.

1. Please give the name(s) of the Florence County Health Department (FCHD) staff member(s) with whom you interacted. (optional)

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2. What was the purpose for your interaction with this staff member?

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3. The staff member(s) I interacted with... (please shade only one circle)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Addressed me in a manner that was respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attentive to my question(s) or concern(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledgeable about my question(s) or concern(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicated in a way that I could understand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



4. Were you satisfied with materials or answers provided by Environmental Health staff?

Satisfied

Dissatisfied

Neutral

5. I understand how practices at my establishment can affect the public's health.

Agree

Disagree

Neutral

Other (please specify)

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6. I am interested in receiving additional information/presentations about:

Safe food handling

TRH code compliance

Water quality

Other (please specify) :

Date marking

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7. FCHD Environmental Health staff have increased communication with establishments. Do you feel you have adequate opportunities and methods to communicate with the us?

Agree

Disagree

Neutral

Other (please specify)

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8. Please provide any additional comments and/or concerns: